



1659 S. Batesville Road
Greer, SC 29650

Thermal Processing Services, LLC has adopted the MTI Standards issued by Metal Treating Institute, Inc. Please read the following carefully:

All work is accepted subject to the following conditions:

It is recognized that even after employing all the scientific methods known to us, hazards still remain in metal treating.

Therefore, our liability shall not exceed twice the amount of our charges for the work done on any material (first to reimburse for the charges and second to compensate in the amount of the Charges), except by written agreement signed by the Metal Treater.

The Customer, by contracting for the metal treatment, agrees to accept the limits of liability as expressed in this statement to the exclusion of any and all provisions as to liability on the Customer's own invoice, purchase orders or other documents. If the Customer desires his own provisions as to liability to remain in force and effect, this must be agreed in writing, signed by an officer of the Treater. In such event, a different charge for our services, reflecting the higher risk to Treater, shall be determined by the Treater and the Customer.

The Treater makes no express or implied warranties and specifically disclaims any implied warranty of fitness for a particular purpose of merchantability, as to the performance of capabilities of the material as heat treated, or the heat treatment. The aforementioned limitation of liability stated above is especially in lieu of any express or implied warranty, including and implied warranty of merchantability or fitness, and of any other such obligation on the part of the Treater.

No claims for shortage in weight or count will be entertained unless presented within five (5) working days after the receipt of materials by Customer. No claims will be allowed for shrinkage, expansion, deformity, or rupture of the material in treating or straightening, except by prior written agreement, as above, nor in any case for rupture caused by or occurring during subsequent grinding. Whenever we are given material with detailed instructions as to treatment, our responsibility shall end with carrying out those instructions. Failure by Customer to indicate plainly and correctly the kind of material (i.e. proper alloy designation) to be treated shall cause an extra charge to be made to cover any additional expense incurred as a result thereof, but shall not change the limitation of the liability stated above.

Customer agrees there will be no liability on the Treater in contract or tort (including negligence and strict liability action) for any special, indirect or consequential damages arising from any reason whatsoever, including but not limited to personal injury, property damages, loss of profits, loss of production, recall or any other losses, expenses or liabilities allegedly occasioned by the work performed on the part of the Treater.

It shall be the duty of the Customer to inspect the merchandise immediately, upon its return, and in any event claims must be reported prior to the time that any further processing, assembling or any other work is undertaken. The merchandise and metallurgical results should be verified immediately.

Our liability to our Customers shall cease once any further processing, assembling, or any other work has been undertaken on said material.

No agent or representative is authorized to alter the conditions, except in writing duly signed by an officer of the Treater.